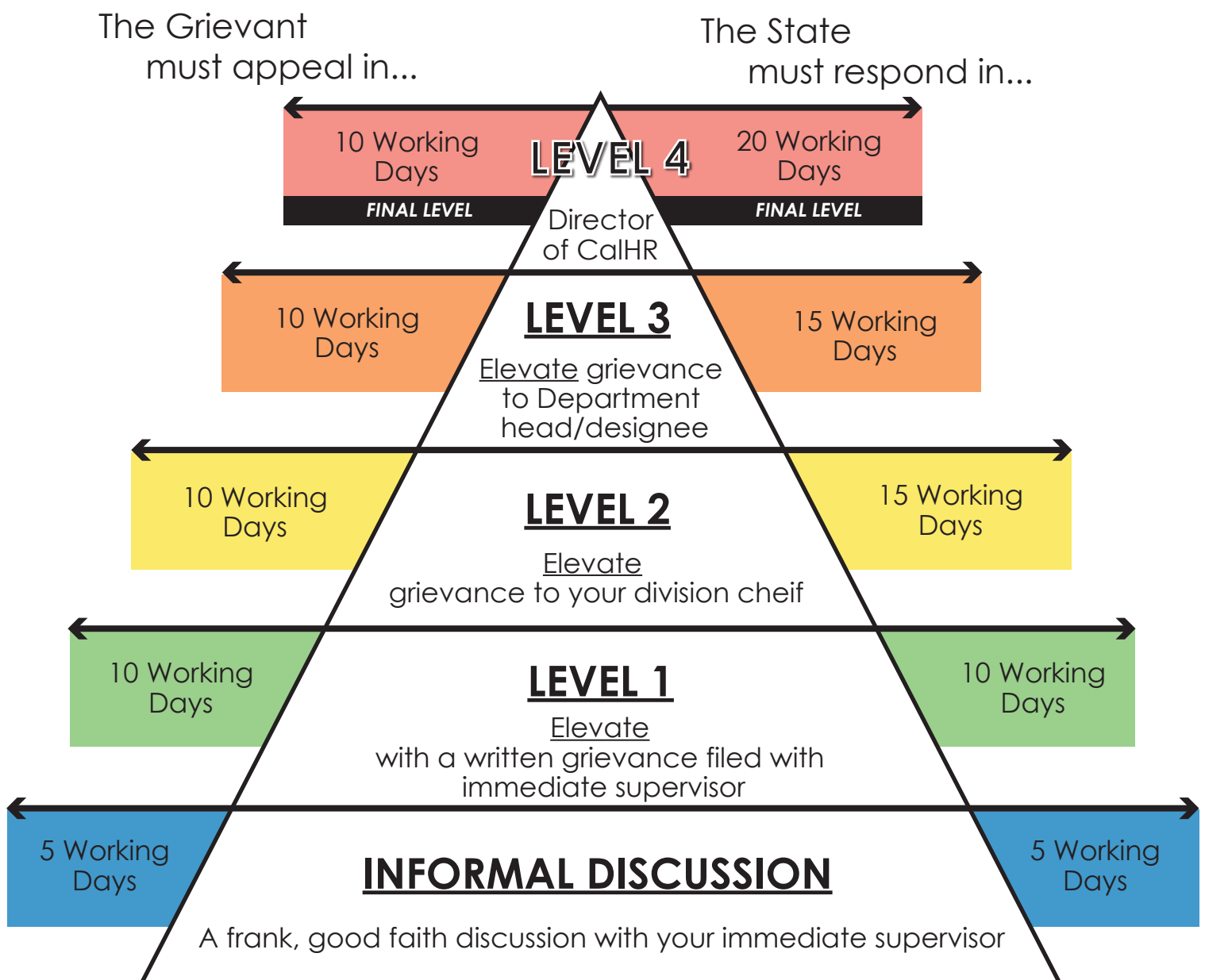


GRIEVANCE TIMELINE

Grievance: A dispute of one or more employees involving the application or interpretation of a statute, regulation, policy or practice which falls under the jurisdiction of the departments.



For an explanation of the process at each level, please refer to the **Grievance Terms** on the **How to Prepare an Effective Grievance** page on our web site.